

Returns & Warranty Claim Policy

- We will gladly accept claims with original tags within 07 Days of purchase for a refund or an exchange. (Terms & Conditions Apply)
- Please return goods with a copy of the invoice and mention the reason for returning the items.
- Electronics items have one month warranty. (Terms & Conditions Apply)
- Customer needs to return the merchandise via traceable delivery i.e. courier or registered post on his own expense to our address.
- Delivery Charges will not be refunded.
- Refund requests will be processed within 7 working days after receiving the return products.
- **Follow these simple steps to return or exchange your item(s):**

1. Repack Merchandise

Please make sure that the item(s) you wish to return, along with the Return reason are included with your return shipment.

2. Ship to

Customer needs to return the merchandise via traceable delivery i.e. courier or registered post on his own expense to the following address:

Consumer Returns Department

JGS Stockist

Office no 2,

Hajveri street Malik Park Bilal Gunj Lahore

Pakistan

Telephone Support : 042-37166643 (9:00 AM to 6:00 PM Monday - Saturday)